



[NC-DAT-2283] Support Request

67 messages

Namecheap Domains Support Team <domainsupport@namecheap.com>
To: Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>

Sun., Jun. 22, 2025 at 3:59 p.m.

Hello,

Thank you for contacting us. This is an automated response confirming the receipt of your request. Our team will get back to you as soon as possible. When replying, please make sure that the engagement ID is kept in the subject so that we can track your replies.

-

Best regards,
Namecheap Team

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Sun., Jun. 22, 2025 at 4:18 p.m.

Hello,

Thank you for taking the time to contact the Namecheap Support Team!

We've received your email; however, we are unfortunately not sure if our assistance would be required here. Please elaborate on the issue you're facing in more detail, and/or provide us with questions you have, and we will be happy to help you.

Also, to verify your Namecheap account, please provide us with the Support PIN → is a 4-digit security string that can be found here: <https://ap.www.namecheap.com/Profile/Security> (Profile → Security) only when you are logged into the account (e.g. 1234); it is not your password. You may check this guide on how to find your Support PIN: <https://www.namecheap.com/support/knowledgebase/article.aspx/1125/5/what-is-support-pin/>.

We are looking forward to your reply.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 4:45 p.m.

9798 support pin

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 4:52 p.m.

Are you there?

[Quoted text hidden]

Sun., Jun. 22, 2025 at 5:00 p.m.

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Hello,

Thank you for getting back to us.

We appreciate the provided details. Your account ownership was verified successfully. Also, we wanted to inform you that our average response time for an email is 2 hours.

To our regret, we are unsure about your query here. Please elaborate on your query, we will gladly assist you, and check your services with us.

If you are looking for options to check/download order receipts or transaction, this guide shall be helpful for you: <https://www.namecheap.com/support/knowledgebase/article.aspx/236/7/do-i-get-a-receipt-for-my-order/>

We are looking forward to hearing from you.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 5:05 p.m.

I have all the order receipts already.
I need my payment in time please.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 5:05 p.m.

Thanks

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 5:08 p.m.

I checked all the orders history transactions, you cleared it. Anyway I have it with me.

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Sun., Jun. 22, 2025 at 5:37 p.m.

Hello Olatunbosun,

Thank you for getting back to us!

We will be happy to help you, but we need some additional information.

Please let us know which payment you are referring to. If you can elaborate on your query, we will be able to assist you better.

We are looking forward to your reply.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 5:39 p.m.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 5:40 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

So I created site for fun .
Check the letter and carefully

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 5:45 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

I mailed your headquarters in Los Angeles, if you didn't understand expecting the response immediate effect.

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com> Sun., Jun. 22, 2025 at 6:14 p.m.
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Greetings,

Thank you for getting back to us.

We will be happy to help you; however, your request is not clear, regretfully.

For us to check the case closely, please clarify which assistance is needed and provide all related details.

We are looking forward to hearing from you.

Best regards,
Namecheap Team

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 6:17 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Details like what?
All the example documents have been submitted to head office.
That's my email and address.
What detail did you need again.
Lemme know.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 6:20 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

We can follow legal process for any documents you need .
Thanks

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com> Sun., Jun. 22, 2025 at 6:34 p.m.
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Hello Olatunbosun,

We are sorry for the inconvenience caused.

In order to assist you efficiently, we kindly ask you to provide more specific details or a step-by-step description of the issue you are facing. This will help us understand the situation better and offer the appropriate resolution.

Looking forward to your response.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:37 p.m.

The letter was straightforward .
What's the function of creating business forum website?

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:42 p.m.

For a whole year , I run advertisement (ads traffic) by leveraged with Facebook ads &boosting, X platform and TikTok . It is data analytics system of earning.
Please I'm the first person to have online website or application.

Check and make an inquiry about forum website payment.

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Sun., Jun. 22, 2025 at 6:48 p.m.

Hello,

Thank you for getting back to us.

We've received your email; however, we're currently unsure about the specific nature of the assistance you require.

To better understand how we can support you, could you please provide more details about the issue you're facing or any specific questions you may have? Once we have a clearer picture, we'll be more than happy to assist accordingly.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:48 p.m.

I constructed all the newsletters, surveys and researches. I took my brain and my times to done everything. So after labor what remains wage /salary/annually payment. It more than a year, now high time to receive my share of payment and it was constructed with payment and debited directly. Are you not.
This is my time , I want no rest for God sake

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:51 p.m.

I want no excuse**

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:56 p.m.

To make things easy , all is about payment. I have a lawyer that work with international criminal investigation agency. I fight the right thing or what do you thing . I didn't know how to drag issues that much. That's why we have the organization

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 6:57 p.m.

What did you think*

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Sun., Jun. 22, 2025 at 7:03 p.m.

Hello,

Thank you for getting back to us.

According to the public Whois lookup, Namecheap is the only domain registrar where the domain name bosmanbusinessworld.com is registered.

If you are the owner of the domain name bosmanbusinessworld.com and you registered this domain name in Namecheap, please let us know if you want to know about the renewal payment for your domain name.

If yes, the domain name bosmanbusinessworld.com is paid till 6/4/2026, and the Stellar hosting plan is paid till Jun 5, 2026. Upon checking, the website is working on our end. Here is a screenshot of the website on our end: <https://img.namecheap.com/pwiaDT2HrSHR5cH9vuSSW6.png>

We want to do our best to help you; however, we need some information regarding your request about payment, domain name, etc.

Once we have these details, we will be able to assist you further.

We are looking forward to your reply.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 7:22 p.m.

The website was built toward April/May 2024 . The website started provided information services on June 12th 2024. And it was the same Namecheap domain either Stellar or telsa whatever. The website is now a year and a month which was connected with PayPal and make your fee directly from my account

[Quoted text hidden]

 **namecheap-order-145452628.pdf**
15 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 7:37 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Quoted text hidden]

 **namecheap-order-145452628 (1).pdf**
15 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 7:40 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Yes that's the site

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 8:11 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

The is my PayPal email and Bank direct deposit [email:Bosmanakanbi@gmail.com](mailto:Bosmanakanbi@gmail.com)

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com> Sun., Jun. 22, 2025 at 8:56 p.m.
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Hello,

Thank you for getting back to us!

We would like to clarify that Namecheap does not pay users for creating or running websites. We provide domain and hosting services, but we do not offer any financial support for website development. If your website is already created and active, you can earn money through advertising, but this is not managed or provided by Namecheap. You can apply to programs like Google AdSense to place ads on your website. We hope this clears up any confusion.

However, if you are referring to auto-renewal using PayPal, we would like to let you know that for automatic billing, only credit or debit cards, as well as account funds, can be used. Other payment methods, such as PayPal, are not currently supported for recurring payments. Ensure that your credit or debit card information is up to date to avoid any interruptions in your services.

Please check it on your side and let us know if we can be of any further assistance.

Looking forward to hearing from you.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 9:23 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Not acceptable i placed on afflicted adsense. So where is the calculation goes , I will forward a letter to anticrime department.

I spent alot of money.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:25 p.m.

Don't prove to be a scammer

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:26 p.m.

I will issue you, I used my money to be built a site

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:27 p.m.

4000\$ for advertisement

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:31 p.m.

You didn't know what you are doing, you think you can't toy with people business just like that .
The statistics is not 443 views just camouflage. It more than 1 millions viewer

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:36 p.m.


Since you're not in charge of payment who pays?

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 9:37 p.m.

This is one of the advertisement
[Quoted text hidden]


 **Screenshot_20250622_213717_Facebook.jpg**
341 KB


Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:03 p.m.

[Quoted text hidden]

2 attachments

 **20250622_220243.jpg**
2.4 MB

 **20250622_220210.mp4**
4.6 MB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 10:03 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>



That's only one page list

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 10:14 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Quoted text hidden]



3 attachments

-  **Screenshot_20250622_221424_Facebook.jpg**
347 KB
-  **Screenshot_20250622_221411_Facebook.jpg**
357 KB
-  **Screenshot_20250622_221433_Facebook.jpg**
354 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 10:20 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Quoted text hidden]








2 attachments

-  **Screenshot_20250622_221951_Meta Ads.jpg**
598 KB
-  **Screenshot_20250622_221946_Meta Ads.jpg**
571 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com> Sun., Jun. 22, 2025 at 10:29 p.m.
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Quoted text hidden]

7 attachments


-  **BDCA20250419164-Bosman-Invoice.pdf**
67 KB
-  **BDCA20250409841-Bosman-Invoice.pdf**
67 KB
-  **BDCA20250516094-Bosman-Invoice.pdf**
68 KB
-  **BDCA20250410587-Bosman-Invoice.pdf**
68 KB
-  **BDCA20250421273-Bosman-Invoice.pdf**
68 KB
-  **BDCA20250417271-Bosman-Invoice.pdf**
68 KB
-  **BDCA20250418689-Bosman-Invoice.pdf**
67 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:35 p.m.

[Quoted text hidden]

5 attachments






-  **Screenshot_20250622-223317.png**
237 KB
-  **Screenshot_20250622-223214.png**
214 KB
-  **Screenshot_20250622-223344.png**
233 KB
-  **Screenshot_20250622-223258.png**
460 KB
-  **Screenshot_20250622-223228.png**
235 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:44 p.m.

[Quoted text hidden]

5 attachments




-  **1000454372.png**
383 KB
-  **1000454369.png**
353 KB
-  **1000454371.png**
423 KB
-  **1000454373.png**
395 KB
-  **1000454370.png**
362 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:45 p.m.

[Quoted text hidden]

3 attachments

-  1000454368.png
371 KB
-  1000454367.png
387 KB
-  1000454366.png
322 KB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:45 p.m.

E.t.c i will send more
[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Sun., Jun. 22, 2025 at 10:49 p.m.

Hello Olatunbosun,

Thank you for your emails.

We've reviewed the attachments you've shared; however, your inquiry still isn't clear to us, unfortunately.

To avoid any confusion, may we please ask you to clarify which payment you're looking for from Namecheap in more detail?

Please note that we at Namecheap don't pay our users for attracting traffic/visitors to their websites.

We appreciate your cooperation and look forward to receiving your response.
[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:53 p.m.

That's the website advertisement.
Website trafficking (Facebook , TikTok and X Platform Adsense)


[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:59 p.m.

Minimum 1million impression (Viewer) I have on my website. So where is the trafficking when 1 kilobytes is 0.0206\$. What are you talking about? Why data reader analytics. What's the forum website and domain. When a website with no advertisement is collecting salary.

[Quoted text hidden]

-  20250622_220210.mp4
4.6 MB

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Sun., Jun. 22, 2025 at 10:59 p.m.

Check your receipt please.

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Mon., Jun. 23, 2025 at 12:26 a.m.

Hello,

Thank you for getting back to us!

We would like to clarify that Namecheap does not pay for the website's traffic or visitors to users.

You might need to contact the party that provided you with these advertisements shown on your website to clarify the matter.

Please do not hesitate to contact us again if you have questions or require any help.

[Quoted text hidden]

Olutunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 4:21 a.m.

You are the hosting, I will invite you soon.

[Quoted text hidden]

Olutunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 4:26 a.m.

Wait for the next step, I will get back to you.

[Quoted text hidden]

Olutunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 5:32 a.m.

I will forward message to country anticrime department. That a big fraud..
Thanks

[Quoted text hidden]

Olutunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 5:33 a.m.

We will follow legal way , not only one of website, I had issues on immigration too.

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Mon., Jun. 23, 2025 at 6:08 a.m.

Greetings,

Thank you for reaching out to us again!

As a hosting provider, we do not pay our customers for the traffic on their websites. You pay for hosting services and use them for your purposes. We are not supposed to pay users for using our services.

If you face any other issues with our hosting services, please let us know so we can investigate and help you.

Looking forward to your reply.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 6:51 a.m.

I heard you

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 6:52 a.m.

I will do my own part to get what I work for .

I don't care.

Thanks

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Mon., Jun. 23, 2025 at 8:26 a.m.

Hello,

Thank you for getting back to us.

It sounds like you're in a tough spot and are clearly very frustrated about not receiving payment for the significant effort you've put into driving traffic to your website. We understand how disheartening it can be to invest so much time, money, and intellectual property into a project and not see the expected financial returns.

However, as your hosting provider, it's important to clarify our role and the scope of our services. Our primary function is to provide the infrastructure for your website to be live and accessible online. This includes server space, bandwidth, and technical support to ensure your site operates smoothly. We do not participate in, track, or compensate for website traffic or advertisement revenue generated through your site.

You mentioned using platforms like Facebook Ads, X, TikTok, and AdSense. If you've been running advertisements or using services that promised you payments based on traffic or ad revenue, those agreements are directly between you and those third-party platforms. We are not involved in their payment structures, calculations, or disputes. You will need to reach out to their respective support or payment departments to resolve any outstanding earnings.

You also mentioned that payments were "constructed with payment and debited directly" and asked if we were "not" part of this, implying an agreement with us. If you believe you have any formal agreements, contracts, or documented arrangements with our company that outline a payment structure to you for website traffic or any other service beyond standard hosting, please provide us with the relevant documents. This could include:

- Copies of contracts
- Email correspondence confirming such an arrangement
- Invoices or statements that indicate a payment obligation from our end

We look forward to your reply.

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 8:33 a.m.

I sent everything to your headquarters already and to you .

Let's investigate legitimately it about on a letter already. I will forward everything about cyber issues and related fraud to legal organization to countries anticrime department.

Thanks.

I didn't understand you

[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 8:40 a.m.

Hello,

Thank you for getting back to us.

It sounds like you're in a tough spot and are clearly very frustrated about not receiving payment for the significant effort you've put into driving traffic to your website. We understand how disheartening it can be to invest so much time, money, and intellectual property into a project and not see the expected financial returns.

However, as your hosting provider, it's important to clarify our role and the scope of our services. Our primary function is to provide the infrastructure for your website to be live and accessible online. This includes server space, bandwidth, and technical support to ensure your site operates smoothly. We do not participate in, track, or compensate for website traffic or advertisement revenue generated through your site.

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- Copies of contracts
- Email correspondence confirming such an arrangement
- Invoices or statements that indicate a payment obligation from our end

We look forward to your reply.
Show quoted text

I sent everything to your headquarters already and to you .
Let's investigate legitimately. I'm on a letter already. I will forward everything about cyber issues and related fraud to legal organization to countries anticrime department.

Thanks.
I didn't understand you
To make it clear

[Quoted text hidden]

Namecheap Domains Support Team <domainsupport@namecheap.com>
Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>
To: bosmanakanbi@gmail.com

Mon., Jun. 23, 2025 at 10:04 a.m.

Hello,

Thank you for your reply.

For sure, you can escalate the case to any responsible authority you wish.

We are sorry for any frustration the issue caused to you.

In case you need any further assistance from our end, please let us know.
[Quoted text hidden]

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>
To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Mon., Jun. 23, 2025 at 1:00 p.m.

[Quoted text hidden]

Mon., Jun. 23, 2025 at 1:03 p.m.

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>

To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Bosmanakanbi@gmail.com](mailto:bosmanakanbi@gmail.com)

You charge the \$19 directly anyway.

That's the site agreements.

The site is OK .

I need my annual payment 2024/ 2025

[Quoted text hidden]

2 attachments



20250623_125329.jpg

2.8 MB



20250623_125318.jpg

3.1 MB

Mon., Jun. 23, 2025 at 1:04 p.m.

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>

To: Namecheap Domains Support Team <domainsupport@namecheap.com>

[Quoted text hidden]



IMG-20250622-WA0060.jpg

79 KB

Mon., Jun. 23, 2025 at 2:04 p.m.

Namecheap Domains Support Team <domainsupport@namecheap.com>

Reply to: Namecheap Domains Support Team <domainsupport@namecheap.com>

To: bosmanakanbi@gmail.com

Hello,

Thank you for reaching out to us and providing the screenshots for our review.

After carefully examining the information you have shared, we can confirm that the screenshots do not pertain to any of our services.

Additionally, we would like to clarify that the most recent payment processed on your account was on May 13, 2025. This payment was for the renewal of the PositiveSSL certificate associated with the domain bosmanbusinessworld.com. The renewal fee for this service was \$13.20/year.

You can look up the details of any transaction or any order in your Namecheap account by following these steps:

- log into the Namecheap account > Profile > Billing > History section > Orders (or Transactions) and click on the View all button next to it.

Should you require any further assistance, please let us know.

[Quoted text hidden]

Mon., Jun. 23, 2025 at 2:08 p.m.

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>

To: Namecheap Domains Support Team <domainsupport@namecheap.com>

It is okay .

I will still verify that .

[Quoted text hidden]

Mon., Jun. 23, 2025 at 2:08 p.m.

Olatunbosun Ibrahim Akanbi <bosmanakanbi@gmail.com>

To: Namecheap Domains Support Team <domainsupport@namecheap.com>

Thanks

[Quoted text hidden]